

Welcome to
the Loomis family.



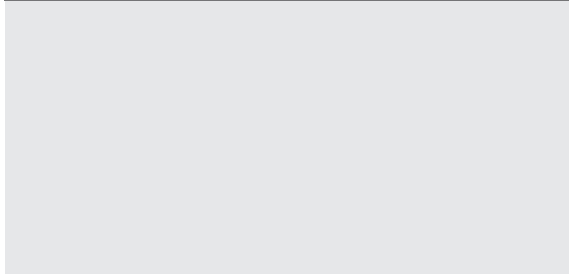
We're proud to be your partner in cash management.

This Welcome Kit contains the following:

- Branch response team contact information
- Loomis system identification flyer
- Instructions for the customer consignment log
- Customer consignment log

We appreciate your business and look forward to working with you.

Your servicing branch will be:





BRANCH RESPONSE TEAM

In case of severe weather or natural disaster, Loomis service outage information can be found on our website. You can also sign up to receive alerts via email or text message.

U.S. Customer Service Team:





LOOMIS IDENTIFICATION SYSTEM

Your role in protecting your assets

You could unwittingly turn over your deposits to uniformed imposters with fake ID cards. That's why we want you to be thoroughly familiar with our Identification System.

Loomis' dual Identification System requires all Loomis guards to maintain two distinct identification cards, which customers are advised to inspect before allowing a Loomis guard to pick up currency, checks, or valuables. These are:

- The Loomis Identification Card
- The Loomis Signature Card

To combat fraud, the Signature Card is collected at the end of each business day. It is then locked in a secure box within the Loomis branch where the guard is based.

Signature lists can become outdated. Please reference ID cards at all times to prevent theft or other incidents.

The Loomis Identification System

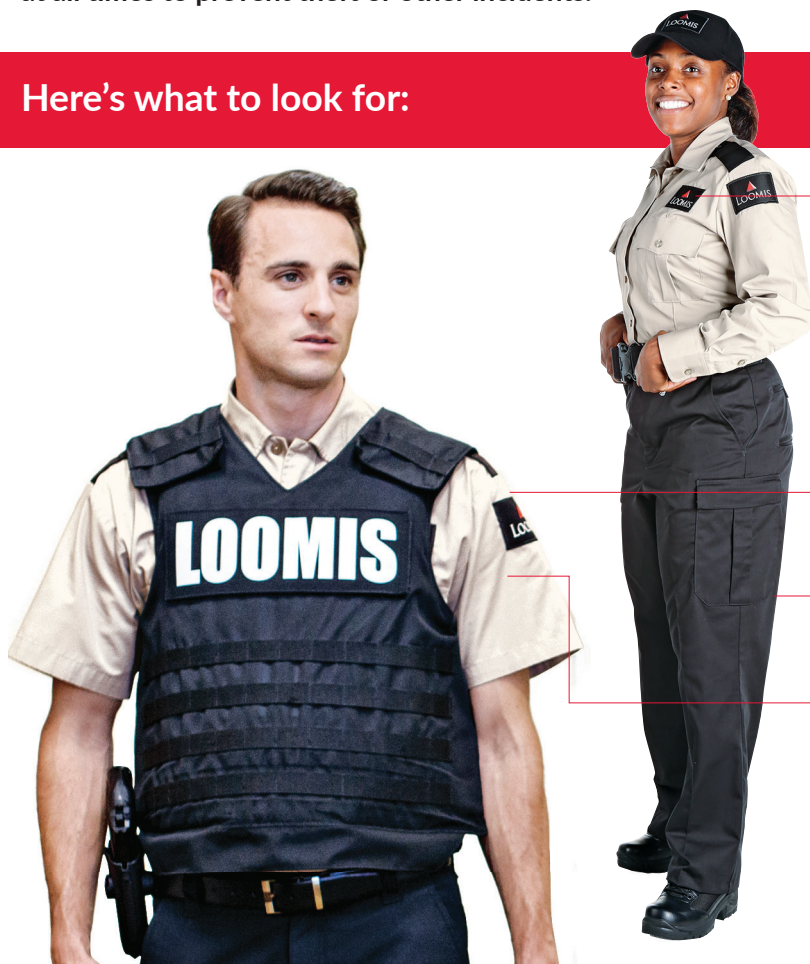
Our Identification System consists of three important elements:

1. The Loomis uniform
2. The Loomis Identification Card
3. The Loomis Signature Card

Unless the guard/technician is wearing all three elements, do not surrender your assets. Instead call this number immediately:

877-877-0560

Here's what to look for:



The Loomis uniform

1. A Loomis guard, technician, or messenger must always be uniformed while on the job. There are absolutely no exceptions to this policy.
2. There are two Loomis logo patches on the shirt, one on the left breast pocket, the other on the left sleeve. Please note that these patches may vary slightly based on state licensing regulations.
3. The shirt itself is brown, and the pants are black.



The Loomis Identification Card

1. A color photo of the guard, technician, or messenger is at the top left of the ID card.
2. The Loomis logo appears to the right of the photo.
3. The Loomis branch name will appear immediately beneath the logo.
4. The Loomis employee's name will be printed below the branch name, with a signature below their printed name.
5. Beneath the signature, there will be a bar code.
6. The card size is approximately 3 1/3" wide and 2" tall.
7. Beneath the photo, there is information concerning the person's height, hair color, and eye color, as well as a card ID number and an expiration date.



The Loomis Signature Card

1. A color photo of the guard, technician, or messenger is at the top left of the ID card.
2. The Loomis logo appears to the right of the photo.
3. The Loomis branch name will appear immediately beneath the logo.
4. Below the branch name, you'll find the person's printed name.
5. The person's signature appears below their printed name in a blue field.
6. The card size is approximately 3 1/3" wide and 2" tall.
7. Beneath the photo, there is information concerning the person's height, hair color, and eye color, as well as a card ID number.



Completing the Bag

It is very important that the shipment details on each bag are complete.

Branches utilizing the Track and Trace software will require a customer signature for deposits and deliveries on the PDA. Each customer location will also require a site barcode for quality assurance of deliveries.

Each of these items makes shipments easier to schedule and track. Missing information always impedes efficiency for all parties in the shipping process.



- A. Consignor information with store/branch number and/or address
- B. Consignee information with store/branch number and/or address
- C. Date of shipment
- D. Account number
- E. Liability amount



loomis.us